

6. Service Mode (SRV) Operation

To go into SRV mode, the service key (LKGIM7113RCZZ) is required for service mode operation.

6-1. Reset Operation

At SRV mode (SRV1), the following 2 types of reset operations are provided.

(1) Master Reset

When the Master Reset is executed, the data stored in all the memories will be initialized such as preset memories. And all the totalizers/counters/date and time are cleared to zeroes.

[Key Operation]

- ① Turn the mode switch to SRV2 mode.
- ② Holding down the numeric 9 key, then turn the mode switch to SRV1.
- ③ (For ER2385S) (For ER2395S)
Enter 90 and press **CA/AT** key. Enter 91 and press **CA/AT** key.
9 0 → **CA/AT** **9 1** → **CA/AT**
- ④ Upon pressing **CA/AT** key, the master Reset is finalized.

Note: To verify the contents of the memories after Master Reset or Service Preset programming. A print message shown in Fig. 6-1 is given by doing following key operation.

9 0 0 → **@/FOR** → **CA/AT**

(2) Program Reset

By turning the mode switch from SRV2 to SRV1 mode, the register returns to initial status even while in a locked status or any registrations.

However, all the data before the reset are kept maintained except for resetting date and time memories.

When the Program Reset is executed, date and time are cleared to zeroes.

Note: Job #901-D (Tabulation preset) varies by each country though, after Master Reset it will always be set at 2 (0.00). Therefore, you may be required to re-program the tabulation suitable for your country.

Fig. 6-1
Initial Preset After Master Reset
(ER2385S) (ER2395S)

	(ER2385S)	(ER2395S)
	00-00-00	00-00-00
	900#	900#
Service preset	901 0002 902 0015 903 0010 904 1070 905 1331 906 3505 907 3577 908 1037 909 7777 910 3173 911 7733 912 1000 913 0000 914 0000	901 0002 902 0015 903 0010 904 3070 905 1331 906 3555 907 3577 908 5107 909 7777 910 7173 911 7733 912 1211 913 0031 914 0000
Z1, Z2 counters	Z1 0000 Z2 0000	Z1 0000 Z2 0000
GT1 totalizer	1 GT 000000 0000.00	1 GT 000000 0000.00
GT2 totalizer	2 GT 000000 0000.00	2 GT 000000 0000.00
GT3 totalizer	3 GT -000000 0000.00	3 GT -000000 0000.00
Time	12-00 000-0001	12-00 000-0001A
	Register No.	Cashier code
	Consecutive Number	